

COPAY ACCUMULATOR ADJUSTMENT PROGRAMS

What are copay accumulator programs?

Patients with complex chronic conditions often require specialized treatment to effectively manage their symptoms or mitigate disease progression. The cost of these treatments can be expensive and unaffordable for patients, which causes many patients and their families to rely on charitable financial assistance. Copay assistance provides a lifeline for individuals, allowing them to afford their copays or coinsurance and maintain access to their doctorprescribed treatment.

Although they may sound positive, copay accumulators harm patients. Insurance companies that implement accumulators, also known as accumulator adjustment programs, will accept copay assistance paid on behalf of a patient, but don't apply those dollars to a patient's deductible or maximum out of pocket costs. When the copay support runs out, patients are surprised to find they must still pay their deductibles—often thousands of dollars—while the insurance company essentially gets paid twice.



are enrolled in commercial health plans that can implement a copay accumulator program¹



have insurers that have sold plans with an accumulator program in 2020²

Why is copay assistance important?

Deductible costs are rising, and more health plans are implementing prescription drug cost-sharing tiers. Specialty medications are often located in a higher drug tier, increasing a patient's out-of-pocket costs.



in the marketplace use a specialty drug tier³



were bought with copay assistance





¹ https://www.drugchannels.net/2018/12/copay-accumulator-update-widespread.html 2 The AIDS Institute. "Copay Accumulator Adjustment Programs: Putting Insurance Company Profits Over Patients". {complete rest of citation}

³ K. Hempstead, Marketplace Pulse: Cost-Sharing for Drugs Rises Sharply at Higher Tiers (Robert Wood Johnson Foundation, March 1 2019), https://www.rwjf.org/en/library/research/2019/03/cost-sharing-for-drugs-rises-sharply-at-higher-tiers.html. 4 IQVIA. An Evaluation of Co-Pay Card Utilization in Brands After Generic Competitor Launch. https://www.iqvia.com/locations/united-states/library/fact-sheets/evaluation-of-co-pay-card-utilization

⁵ https://www.kff.org/uninsured/fact-sheet/key-facts-about-the-uninsured-population/

How do copay accumulators harm patients?



January BALANCE \$4k Apri BALANCE \$1k BALANCE \$0

Selena's doctor prescribes a high-value medication. She receives a copay card from the drug company to help cover the costs.





Selena goes to refill her prescription later in the year only to find that her copay card is out of credit and her insurance company hasn't credited any of the previous co-payments toward her annual deductible.



Now, Selena must choose between her medication or other important expenses.



Selena knows forgoing treatment is dangerous, so she pays the deductible out of pocket.

Selena's medicine is expensive, her deductible is high, and she must cover the costs all on her own for many months.



While Selena struggles to pay for her medication and other life expenses, the insurance company collects twice as much money. First the earned money from the copay card, then directly out of Selena's pocket.